

# Your Minor Procedure At The Staiano Clinic

Thank you for booking your procedure at The Staiano Clinic

**We want everything to run as smoothly as possible, so we have included some information that you might find helpful.**

**If you have any questions or need any more information, please get in touch and we would be happy to help.**

## Parking

We have ample parking on the road, although there is a 1-hour restriction.

If you are coming for a 'see & treat' appointment and are not sure if you will be having your procedure on the day, you can park on the road and you will have the opportunity to move on to our driveway before the procedure (please mention this to the receptionist).

If you know that you are coming for a procedure, then you can park on our driveway if there is room.

If there is not room on our driveway, then you can park on the road and we will make arrangements for you to park on the driveway later.

## What You Need To Bring

It is advisable to bring a friend or relative with you to support you and escort you home.

We have a dedicated waiting room where your relative can wait with free wifi and comfortable chairs.

Your procedure will take place under a local anaesthetic, which means that you will stay awake and you will have an injection to numb the area.

You can eat and drink normally prior to and after the procedure.

You should be able to drive home after your procedure, although if you have never had a local anaesthetic before, if you are having a large procedure or if the location of the excision prevents you from doing so, you should arrange for someone to take you home.

You may experience some discomfort after the procedure and so you should ensure that you have some painkillers at home. We recommend paracetamol and ibuprofen (please refer to manufacturers guidelines and contraindications).

## Details And Payment

If you are lucky enough to appear under 18, we may ask you for proof of identification (such as your driver's licence or passport) as we are only able to treat patients over 18.

We will ask you to pay the balance of your surgery in full prior to your procedure. You can phone the office on 0121-454 3680 to pay in advance or you can pay on the day. We accept all major credit cards. If you would prefer to pay by bank transfer, please let us know as we can send you our bank details.

## See You Soon

We are very grateful to you for choosing us to have your procedure and will do everything that we can to make sure that you have a first-class experience.

If you need any more information, please get in touch, we would love to hear from you.

We look forward to seeing you soon.

The Team at The Staiano Clinic



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PLASTIC SURGERY

'because everybody deserves body confidence'

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